

**Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District
Gaillard Conference Room
90 Sargent Drive, New Haven, CT 06511**

AGENDA

Regular Meeting of Monday, September 24, 2018 at 5:30 pm

1. Safety Moment
2. Approval of Minutes – August 20, 2018 meeting
3. Presentation of RWA Field Service and Customer Service Evaluations: J. Courchaine
4. Consider and act on the Consumer Affairs Committee's decision regarding the complaint and evidence presented at the consumer hearing held Monday, August 20, 2018 for 657 Middletown Avenue, New Haven
5. Report of OCA – J. Donofrio
6. Approval of OCA Invoice for August 2018 for \$4,307.35
7. Next regular meeting – Monday, October 22, 2018 at 5:30 p.m.
8. Adjourn