

CITY OF CORAL GABLES

--MEMORANDUM--



The City Beautiful

TO: Member of the City Commission

FROM: Commissioner Vince Lago

A handwritten signature in black ink, appearing to be "V. Lago", is written over the name of the sender.

DATE: May 31, 2017

SUBJECT: Implementation of Online Tracking Tool

As we strive to create an efficient, effective and transparent government, we must continue to improve our public outreach strategies and processes. The best way to do so is to look at what other cities have done and implement best practices. Currently, the City of Doral has implemented a tool in which the general public is able to track the progress of each of the items discussed during commission meetings. I would like to propose the City adopts this technique so that both, the public and Commission are provided with periodic updates.

The tool, entitled "transparency", allows items to be tracked through implementation, provides general information and project completion percentages. This can be a highly effective method in ensuring transparency since all items under discussion are tracked and encompasses updates across all departments- including public safety.

A couple of aspects of our 2017-2019 Strategic Management Plan includes: customer-focused excellence and process excellence. This ties directly to the City's initiative to improve its services and is an excellent repository for delivering transparency and enhancing public outreach. As the City remains committed to delivering exceptional services and transparency at all levels, we must be progressive and use this kind of technology to our advantage.

I would like to encourage my colleagues, and staff to click on the following link to view the tracking tool I am referring to: <https://www.cityofdoral.com/government/city-manager/weekly-council-updates/> and would like to discuss this request in more detail during this upcoming Commission meeting on June 13, 2017 and I look forward to constructive feedback on implementing this tool.

CC: City Manager, Cathy Swanson-Rivenbark
Assistant City Manager, Frank Fernandez
Assistant City Manager, Peter Iglesias
City Attorney, Craig Leen
Walter Foeman, City Clerk