INFORMATION TECHNOLOGY COMMITTEE MEETING

December 18, 2017

Present:  Legislators Phil Hathway, Larry Dolhof and Bryan Moser; County Manager Ryan Piche, IT Director Adam Zehr and Reporter Steve Vrikler

The meeting was called at 2:17 p.m.

Adam distributed and reviewed his update report (attached).

Adam will send an email update to Committee members after the weekly Wednesday phone call updates with Mohawk Networks for progress on broadband expansion. The primary identified challenge is to convince the identified landowners to allow a tower to be erected on their property. The agreement being negotiated will cover the County for any risk including security and signatures and identify who has been in and out of the system. Also pictures will be taken in the towers to assure that all work has been properly done. Mohawk Networks is willingly accepting the County terms and conditions.

ACC Technical Services of Syracuse will remotely monitor virtual servers and assist with maintenance. The software systems are 3 years old, and upgrades are being made.

In response to Legislator Hathway, Adam stated that he would be participating in the orientation session tomorrow with the 3 new Legislators to inform he would set them up for electronic access for County related business and communications.

The meeting concluded at 2:27 p.m.

Respectfully submitted,

Terry Clark, Clerk of the Board
• Personnel Review
• Budget Review - Department is on budget, report provided
• Resolutions

• Broadband Program Updates
  o Mohawk Networks has been reaching out to land owners and securing land for towers.
  o Work is being completed on the Harrisville tower to increase range.
    ▪ Mohawk is working on RFP for contractors and plans to continue installations thru the winter months.
  • We are developing a document with the assistance of our radio maintenance vendor that outlines what we expect from Mohawk and any contractors in terms of proper installations and access.
    o Security and sign ins, power requirements, rack placements, cable management and drip loops, shelter penetrations, grounding and photo documentation.
• Updating SAN Platform and Virtual Hosting Applications
  o Working within our maintenance contracts to update and upgrade our virtual platform software.
    ▪ Systems are already 3 years old.
• Backup Server Project
  o Spending a lot of time finishing up this project. We are about half way done and hope to be completed just after the first of the year.
    ▪ Allows us to automatically fail over critical applications to an offsite server.
• Ongoing projects
  o Munis GL and payroll support, Munis Contract Management implementation, backup server project, backup internet and new firewall project.