Union County Sheriff's Office

Senior Watch Program

For Information about this program, please call Deputy Rich Crabtree at (937) 645-4100 ext. 4310





Sheriff Jamie Patton Union County Sheriff's Office 221 W. 5th Street Marysville, Ohio 43040 (937) 645-4100 (937) 645-4170 Fax

www.co.union.oh.us/sheriff

Senior Watch Program

Presented by:

Sheriff Jamie Patton



221 W. 5th Street Marysville, Ohio 43040

(937) 645-4100



Getting Started

Welcome to the Union County Sheriff's Office Senior Watch Program!!! You have taken an important step to help safeguard your independent lifestyle and offer your loved ones the peace of mind that comes with knowing you will be checked on.

Our goal is to offer you a program that is easy to use, flexible enough to fit your schedule and, most of all, is comforting to you.

The Senior Watch has two options for you to choose from. Participants and their families can choose the <u>computer generated phone call</u> option or the <u>Deputy visitation</u> option.

During an initial home visit with the Senior Watch coordinator, you will complete an application and sign a consent form. This information, which includes your name, address, phone number and the

time you wish to be called, will be programmed into the Senior Watch Computer and the 9-1-1 Computer. The same information will be recorded for the person you choose to be your "key holder".

Senior Watch Call Program

The computer will call your home at the chosen time with a pre-recorded message. If you plan to be away from home when your call scheduled. PLEASE notify the Communication Center at 645-4110 and simply tell them not to call. If you do not answer your call, the computer will call you back in 10 minutes. If there is still no answer. your "key holder" will be contacted with instructions to check on you. If the computer fails to make contact with your "key holder," paramedics and law enforcement officers are dispatched to your home.

Answering Your Senior Watch Call

Answering your Senior Watch Call is easy once you understand how the computer works.

- 1. You simply answer the phone as you normally would.
- 2. Listen to the Senior Watch recorded message and follow the instructions.

Senior Watch Deputy Visits

If you choose this option, a Deputy Sheriff will periodically stop by and check in on the resident. The visits will be brief and are intended to be un-intrusive. Deputies will announce their presence and that they are just "stopping by" to check on the resident as a part of the Senior Watch program.

It's that simple!

You can go about your daily activities, certain that your call will come again the following day.

If, at any time, you think there may be a technical problem with the computer or have a question about how Senior Watch works, please don't hesitate to call the Communication Center at 645-4110.

Some Friendly Tips

- If you have answered your Senior Watch Call and a second call comes 20 minutes later, this might indicate a computer problem. Please call the Sheriff's Office, 645-4110, to let them know.
- Any time you want to change your call time, add an additional call, or change the days you wish to be called, simply call the Sheriff's Office, 645-4110.
- If you are going to be away from home when your call is scheduled, call the Sheriff's Office at 645-4110 and ask them to "suspend" your call.
- Show your friends you care—tell them about the Senior Watch. It's a free program offered to any senior who is a Union County resident.

