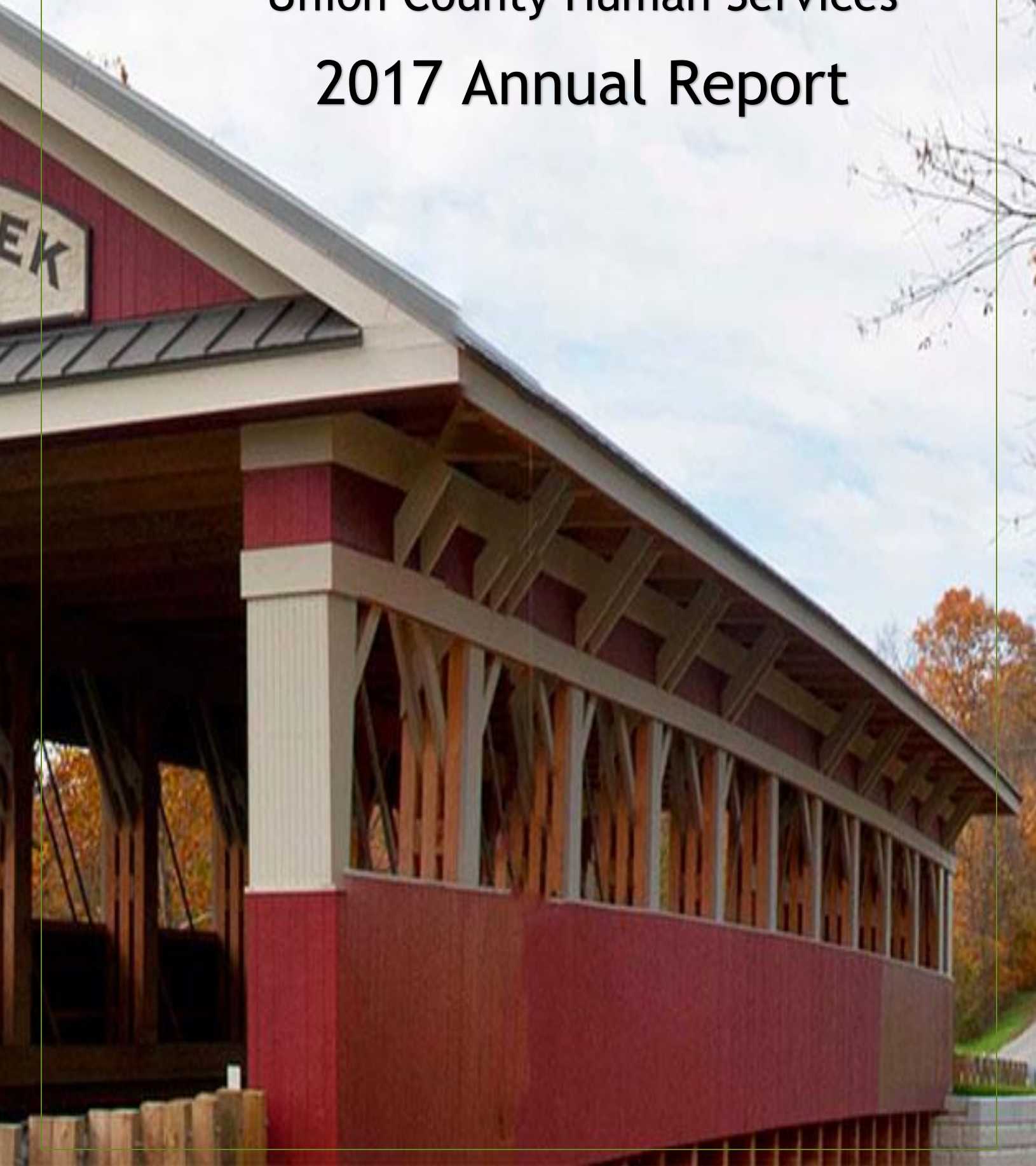


# Union County Human Services 2017 Annual Report





## Director's Letter

First and foremost, I want to express a sincere thank you to our community members for supporting our seniors through the approval of the Senior Services Sales Tax Levy.

Union County Human Services consists of Union County Department of Job and Family Services, Union County Senior Services and Union County Agency Transportation Services (UCATS). With the combination of the three departments we are able to provide comprehensive services to our clients. In addition to providing comprehensive services in 2017, we also adjusted our front desk staff. The front desk is now staffed with Public Assistance, Child Support and Workforce case managers. This allows clients who come to our agency with questions or concerns to have them addressed that same day. Clients have appreciated talking with a case manager working in the program they need assistance with and have expressed this change is very beneficial.

Union County Human Services continues to make coordinated efforts to provide the best customer service possible to each individual we serve. The following information provides statistical information regarding the services provided in 2017.

Respectfully,

Sue Ware  
Director

2017 Union County Human Services Annual Report

**Ohio Means Jobs (OMJ) Union County** is Union County's center for employment resources and business services. The center includes Workforce Innovation Opportunity Act (WIOA) and Comprehensive Case Management and Employment Program (CCMEP) services. Consumers can receive assistance including job search, job skills, job training, education, and resume writing. Businesses receive services including job posting, applicant screening and referral, employer orientation and interviewing.

- Visitors to the OMJ center: 10,332
- Businesses served: 171
- WIOA funds expended on participants: \$26,507

**Ohio Works First (OWF)** provides time-limited cash assistance to needy families with (or expecting) children, by furnishing parents or specified relatives with work, training, and other support services they need to attain permanent self-sufficiency while meeting the family's ongoing basic needs. The funding for this program is a mixture of federal and state funds.

- Applications processed: 86
- Reapplications processed: 1,184 (includes food assistance program)
- Client Benefits: \$368,597

**The Food Assistance Program** formerly called food stamps and known nationally as the Supplemental Nutrition Assistance Program (SNAP) provides food assistance to eligible low-income Ohioans.

- Applications processed: 1,228
- Reapplications processed: 1,184 (includes OWF Program)
- Client benefits: \$3,789,933

**Child Care** is a subsidized program that financially assists eligible Ohioans to obtain child care for their children while they work, go to school or are in a training program. Parents or caretakers can choose a

provider or center that is licensed, certified and held to maintaining and complying with regulatory inspections and policies.

- Open cases: 154
- Average number of Certified Child Care providers: 16
- Client benefits: \$659,324

**Ohio Medicaid** provides access to health care with a wide array of medical benefits for eligible Ohioans.

- Applications processed: 1,580
- Open cases: 3,406
- Client benefits: \$67,371,067

**Child Support** provides services to help ensure that children receive the financial and medical support they are entitled to. By working with both parents, the program seeks to establish and enforce support orders and maintain consistent support payments.

- Open cases: 2,845
- New orders: 128
- Support % collected: 76%
- Support collected: \$5,595,992

**Senior Services** provides services for community members ages 60 and older including home care, community nutrition and transportation. The funding for this program is from the Senior Services Sales Tax Levy.

- Total number of seniors to receive in home services: 297
  - Homemaking Services: 127
  - Personal Care: 41
  - Respite care: 12
  - Skilled Nursing: 7
  - Respite - care facility: 1
  - Emergency Response Systems: 174
  - Medication Dispensers: 14
- Number of seniors to receive transportation services: 189 (total number of trips: 4,520)

**Adult Protective Services (APS)** investigates allegations of abuse, neglect, self-neglect and exploitation against Union County residents, ages 60 and older. The goal is to remedy conditions causing endangerment to adults.

- Referrals investigated: 42
  - Neglect investigations: 5
  - Self-neglect investigations: 18
  - Exploitation investigations: 16
  - Emotional abuse investigations: 2
  - Physical abuse investigations: 1

**Union County Agency Transportation Services (UCATS)** provides transportation services to Union County Agencies and individuals. Primary riders are seniors, ages 60 and over, and individuals with a medical disability.

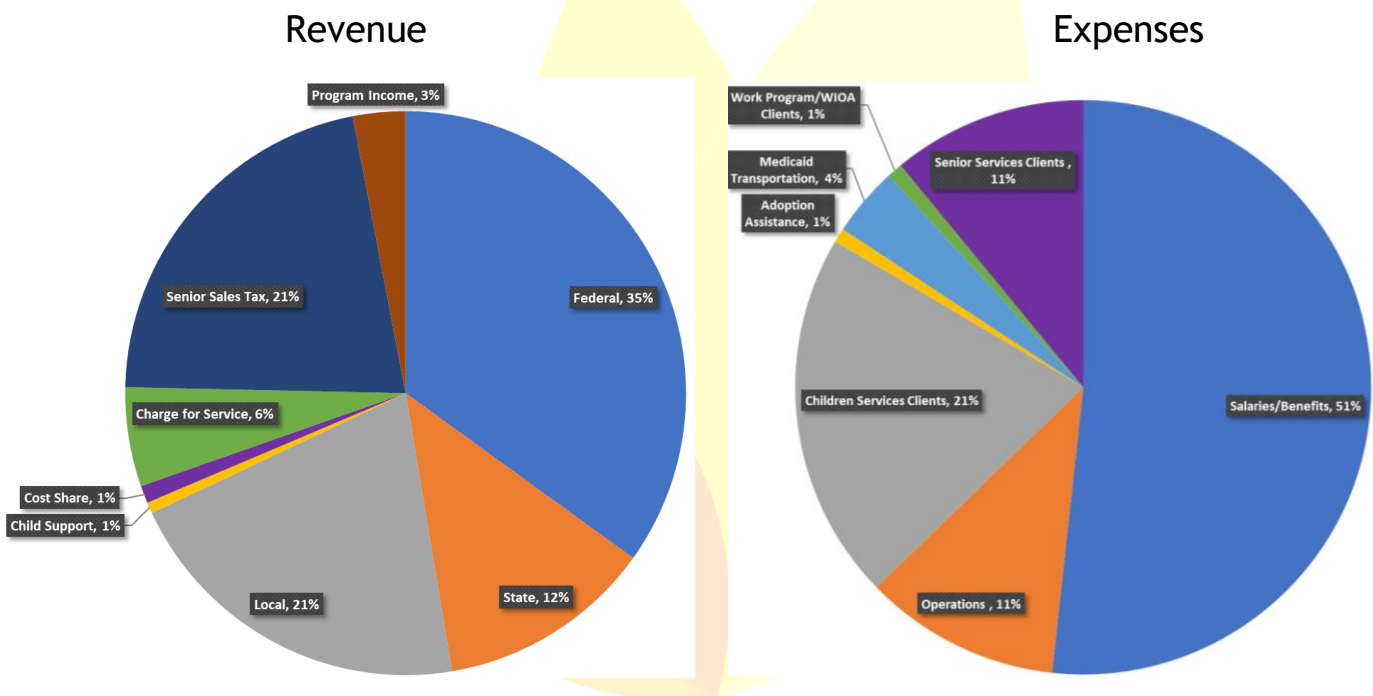
- Number of trips provided: 8,744
- Number of individuals served: 287

**Children Services** investigates/assesses allegations of abuse, neglect and dependency of children. The goal is to protect children from harm and to maintain children in the least restrictive setting safely. Children services provides foster care and adoption services to provide temporary or permanent homes to children when it is not safe to remain in their home.

- Total number of Investigations and Assessments: 295
  - Neglect investigations: 115
  - Physical abuse investigations: 149
  - Sexual abuse investigations: 25
  - Emotional maltreatment investigations: 17
  - Family in Need of Services assessments: 38
  - Dependency assessments: 19
- Total number of children in custody: 70
  - Placements in kinship care: 31
  - Placements in Union County foster homes: 47

- Placements in network foster or group homes: 10
- Placements in residential facility: 10
- Positive toxicology screened infants (counted in custody numbers above): 6
- Children adopted: 5

## 2017 Budget Breakdown



- Federal = \$2,344,380
- State = \$833,010
- Local = \$1,386,530
- Child Support = \$42,790
- Cost Share = \$67,370
- Charge for Service = \$381,360
- Senior Sales Tax = \$1,451,960
- Program Income = \$203,140

- Salaries/Benefits = \$2,986,760
- Operations = \$635,800
- Children Services Clients = \$1,197,430
- Adoption Assistance = \$45,810
- Medicaid Transportation = \$226,060
- Work Program/WIOA Clients = \$50,270
- Senior Services Clients = \$631,360