

## Service Contract

1. This contract agreement is between "Customer" stated below and "Northwest Mailing, Inc.". This contract covers the equipment and time period stated.
2. NORTHWEST MAILING'S OBLIGATION HEREUNDER SHALL INCLUDE providing periodic preventative maintenance inspections and diagnostic checks on the machine(s), and all unscheduled service required including parts (unless specifically excluded), labor, and travel to keep your equipment operating within factory specifications.
3. Any in-warranty parts or labor provided by Northwest Mailing under a warranty made by the manufacturer shall be provided pursuant to the terms and conditions of said warranty and not pursuant to this agreement.
4. Service shall be performed during Northwest Mailing's usual business hours, however, service when and if available after Northwest Mailing's usual business hours and on Saturdays, Sundays and holidays, shall be charged at Northwest Mailing's then current maintenance rate OF \$185.00 per hour for labor, travel, and expenses in addition to any charge paid by the Customer hereunder.
5. If the machine(s) is regularly used more than one (1) shift or personnel, the charge set forth herein shall be increased by fifty (50) percent for each additional shift regularly using the machine.
6. NORTHWEST MAILING'S OBLIGATION HEREUNDER SHALL NOT INCLUDE service required due to accident, misuse, negligence, specification changes, use of supplies not meeting equipment specifications as deemed by Northwest Mailing, or causes other than normal use, or any service in connection with attachments to, or alterations of the machine(s).
7. The condition of the equipment will be inspected and reviewed annually and this contract renewal will be at the discretion of Northwest Mailing, Inc.
8. Any parts supplies hereunder shall be free from manufacturing defects in material and workmanship under normal use for a period of ninety (90) days. This warranty does not apply to any part that has been tampered with or repaired by persons other than a person authorized by Northwest Mailing to perform service on the machine(s) or if the part has been subjected to misuse or abuse.
9. Termination of Contract - There is no pro-ration or refund on contracts cancelled prior to agreed contract term except o the following: if Northwest Mailing fails to make equipment perform to product specifications, a refund of the service contract will be granted to the customer.

Company: City of Othello Location: Othello, WA  
Equipment Covered: see invoices #111715  
Period Covered: 06/30/14 Through: 06/29/15 Cost: 1,805.00

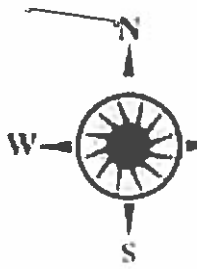
PLEASE SIGN, DATE, CHECK THE APPROPRIATE BOX AND RETURN CONTRACT TO OUR OFFICE

Customer Signature:  Date: 4/29/2014

Accept

Decline

Reminder: Please remember to return the enclosed invoice back with this form, or reference the invoice number to update your account info more efficiently.



# Northwest Mailing, Inc.

An Authorized **N**eopost Dealer

<http://www.nwmailing.com>

800-453-2350

## CONTRACT INVOICE

Invoice Number:

120307

Invoice Date:

12/28/2015

✓ 5268

**Bill To:** CITY OF OTHELLO  
BONNIE VALDEZ  
500 E MAIN STREET  
OTHELLO, WA 99344

**Customer:** CITY OF OTHELLO  
500 E MAIN STREET  
OTHELLO, WA 99344

Account No	Payment Terms	Due Date	Invoice Total	Balance Due	
CO28	Net 30	01/27/2016	\$1,985.50	<b>\$1,985.50</b>	
Contract Number	Contact	Contract Amount	P.O. Number	Start Date	Exp. Date
1891-08		\$1,985.50		06/30/2016	06/29/2017
Remarks					
PLEASE ACCEPT/DECLINE ANNUAL MAINTENANCE OFFER FOR FOLDER/INSERTER ONLY - BILLABLE UNTIL PAID IN FULL					

### Summary:

Contract base rate charge for the 06/30/2016 to 06/29/2017 billing period

\$1,985.50 \*

\*Sum of equipment base charges

\$1,985.50

### Detail:

#### Equipment included under this contract

#### NEOPOST/DS70PFDR-FAC

Number	Serial Number	Base Charge	Location
8297	09DPS129	\$385.50	CITY OF OTHELLO 500 E MAIN STREET OTHELLO, WA 99344

#### NEOPOST/DS70SPECIAL

Number	Serial Number	Base Charge	Location
8298	09DW5725	\$1,600.00	CITY OF OTHELLO 500 E MAIN STREET OTHELLO, WA 99344

#### NEOPOST/DW-70

Number	Serial Number	Base Charge	Location
8296	11108171	\$0.00	CITY OF OTHELLO 500 E MAIN STREET OTHELLO, WA 99344

paid w/ chk  
46325 on  
2/8/16

534.10.49.01 - \$661.83  
535.10.49.01 - \$661.83  
537.10.49.01 - \$661.84  
#1,985.50 SW

\*PLEASE NOTE THIS INVOICE NUMBER WITH PAYMENT\*

A Finance Charge of 1.5% per month which corresponds to an annual rate of 18% or a minimum \$5.00 charge will be assessed on all past due balances.

All returns require approval and an authorized RMA Number.

Invoice SubTotal	\$1,985.50
Tax:	\$0.00
Invoice Total	\$1,985.50
<b>Balance Due:</b>	<b>\$1,985.50</b>

3016 E QUEEN AVE SPOKANE, WA 99217 509-466-7575