



Powering Strong Communities

# CERTIFICATE OF EXCELLENCE IN RELIABILITY

*This is to acknowledge that*

**City of Dover**

*has achieved excellence in reliability by  
significantly outperforming the electric  
industry national average as reported by  
the Energy Information Administration.*



March 30, 2017

Date

A handwritten signature in black ink that reads "Michael J. Hyland".

Michael J. Hyland  
Senior Vice President,  
Engineering Services