



**The City of Dover**  
P. O. Box 475, Dover, DE 19903  
**Medical Certification Form**

**CERTIFICATION OF MEDICAL NEED**

Name of City of Dover Customer: *(please print)* \_\_\_\_\_

Note to Customer:

The medical providers portion of this form **MUST** be filled out by a medical provider who is licensed in the State of Delaware.

When and if this form is approved it is only effective for 120 days, after that time a new certification must take place (every 120 days).

State of Delaware Code states: (<http://delcode.delaware.gov/title26/c001/sc01/index.shtml>)

*(d) In no event shall such termination occur if any occupant of any dwelling unit shall be so ill that the termination of such sale or service shall adversely affect his or her health or recovery, which has been so certified by a signed statement from any duly licensed physician, physician assistant or advanced nurse practitioner, of this State or of a state with similar accreditation and received by any employee or officer of such person engaging in the distribution or sale of gas, water or electricity. Signed statements from a licensed physician, physician assistant or advanced nurse practitioner, obtained pursuant to this section are effective for 120 days. Signed statements may be renewed by means of a new signed statement to prevent termination only if a customer makes a good faith effort to make payments towards the utility service being provided. The Delaware Public Service Commission, may promulgate regulations defining "good faith effort to make payments". If a utility is subject to the jurisdiction of the Delaware Public Service Commission, that utility or a customer of the utility may petition the Delaware Public Service Commission for review of any dispute under this section. While such dispute is pending, a utility shall continue to provide utility service to the customer until a final Commission adjudication on the petition is issued. When possible no termination under this section shall occur without advance notice to any known case manager or coordinator of an occupant in an affected dwelling unit.*

By signing this form I certify that the patient listed on the Medical Certification Form resides full-time at the address listed above.

I understand that in order for my request to be considered I must maintain any and all arrangements to satisfy my bill or it is subject to disconnect.

\_\_\_\_\_  
(Printed Name of City of Dover Customer)

\_\_\_\_\_  
(Date)

\_\_\_\_\_  
(Signature of person named above)

For internal use only: Attach this form to the faxed/email certification from the medical facility.

Date received: \_\_\_\_\_

Received by: \_\_\_\_\_



**The City of Dover**  
P. O. Box 475, Dover, DE 19903  
**Medical Certification Form**

I. Customer Information below **to be completed by the Customer ONLY:** *(Please type or print all information.)*

Name: \_\_\_\_\_ Account Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Work: \_\_\_\_\_ Home: \_\_\_\_\_ Cell: \_\_\_\_\_

Patient's Name: \_\_\_\_\_ Relationship to Customer: \_\_\_\_\_

City of Dover utility customer please read the following, **initial and sign:**

- \_\_\_\_\_ • I certify that the patient named above is a member of my household residing at the above address.
- \_\_\_\_\_ • I understand that this **Certification will expire 120 days** from the date shown and must be resubmitted to continue participation in the Medical Program.
- \_\_\_\_\_ • I understand that this in no way releases me from my obligation to pay my monthly utility bill in accordance with the City of Dover's defined payment terms.

Customer's Name: *(Print)* \_\_\_\_\_ *(Signature):* \_\_\_\_\_ Date: \_\_\_\_\_

II. Medical Information below **to be completed by a Delaware Licensed Healthcare Provider ONLY:**

I certify that I have examined the patient named above, in my professional opinion as a medical doctor, physician's assistant, nurse practitioner, or advanced-practice registered nurse licensed by the State of Delaware. I certify that it would be especially dangerous to my patient's health if the electricity is disconnected for the reason(s) marked below.

(CPAP machines for adult sleep apnea and small volume nebulizers **do not** qualify.)

- |                                 |                                 |                                   |
|---------------------------------|---------------------------------|-----------------------------------|
| _____ Nebulizer for Asthma/COPD | _____ Oxygen Concentrator       | _____ <b>Infant</b> Apnea Monitor |
| _____ Heart Monitor             | _____ Ventilator/Respirator     | _____ Feeding (Pump) Machine      |
| _____ Home Dialysis Treatment   | _____ Refrigeration for Insulin | _____ Other (*)                   |

(\*) **A detailed explanation** for reasons not mentioned above must be submitted for review. *(Please Print)* \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Is the medical equipment portable? \_\_\_\_\_ Yes / \_\_\_\_\_ No

Indicate the time frame for which the medical equipment will be required: \_\_\_\_\_

Number of amperes of power required to operate listed medical equipment: \_\_\_\_\_ (AMPS).

*(If the medical equipment requires more than 10 (AMPS), provide either: a copy of the medical equipment's specifications or the model name and number and the manufacturer's name and address).*

Health Care Provider Name *(Print)*: \_\_\_\_\_ Office#: \_\_\_\_\_ Fax#: \_\_\_\_\_  
Office Address: \_\_\_\_\_ City/State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Health Care Provider *(Signature)*: \_\_\_\_\_

**Delaware Medical License Number:** \_\_\_\_\_

*(Check one that applies):* \_\_\_\_\_ Medical Doctor \_\_\_\_\_ Physician's Assistant \_\_\_\_\_ Nurse Practitioner \_\_\_\_\_ APRN

**\*\* Failure to complete this form in its entirety will result in a delay in processing and/or denied acceptance. \*\***

This **COMPLETED** form MUST be faxed or e-mailed from the office of the Delaware licensed healthcare provider to the City of Dover Customer Services at (302-736-7193) or (ebilling@dover.de.us).