


County of Jefferson
Office of the County Administrator

Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, NY 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070



February 18, 2016

TO: Members of Health & Human Services

FROM: Robert F. Hagemann, III, County Administrator 

SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on ***Tuesday, February 23, 2016 at 6:45 p.m.*** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Resolutions:

1. Establishing Compensation for Temporary Professional Employees Employed in Connection with the County Rabies Program Vaccination Clinic
2. Authorizing Three Year Agreement with Erie County Department of Health for Toxicology Testing Services
3. Authorizing Amended Agreement for Home Health Care Services to Public Health in Relation to NYS Department of Health (NYSDOH) Workforce Development Funding
4. Amending 2015 Comprehensive Planning Resource Allocation Agreement with the New York State Office of Children & Family Services and Authorizing Amended Contractual Youth Program Agreements in Relation Thereto

Informational Items:

1. Authorizing Appointments and Re-Appointments to Fire Advisory Board & EMS Advisory Board (General Services Committee Sponsored Resolution)
2. Monthly Departmental Reports:
 - Office for Aging
 - Community Services
 - Public Health

Social Services
Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, or would like to add an item(s) please do not hesitate to contact me.

RFH:tlr

cc: Office for Aging
Community Services
Public Health
Social Services

Veterans Service Agency
County Attorney
County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Establishing Compensation for Temporary Professional Employees
Employed in Connection with the County Rabies Program Vaccination Clinic

By Legislator: _____

Resolved, That the compensation to be paid during 2016-2017 to temporary Veterinarians employed in connection with the County Rabies Vaccination Clinic shall be \$67.50 per hour.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing Three Year Agreement with Erie County Department of Health for
Toxicology Testing Services

By Legislator: _____

Whereas, Pursuant to Resolution 276 of 2014, Jefferson County entered into an agreement with Erie County Department of Health Medical Examiner's Forensic Toxicology Laboratory for providing toxicology blood, urine and organ analyses to the Jefferson County Medical Examiner Program for a blended charge of \$345 per test, and

Whereas, The executed contract is for three years and both parties agreed to that term, and

Whereas, It is necessary to amend the previous resolution to reflect a three year agreement instead of a two year agreement as referenced in Resolution 276 of 2014.

Now, Therefore, Be It Resolved, That Jefferson County amends Resolution 276 of 2014 with the Erie County Health Department Medical Examiner Forensic Toxicology Laboratory to recognize a three year agreement through December 31, 2017.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing Amended Agreement for Home Health Care Services to Public Health
in Relation to NYS Department of Health (NYSDOH) Workforce Development Funding

By Legislator: _____

Whereas, Pursuant to Workforce Recruitment and Retention legislation passed in the 2002-2003 to 2015 State Budgets, Public Health has received \$2,275,951 through December 2015 in additional Medicaid funding for the purpose of recruiting and training non-supervisory home health care service workers with direct patient care responsibility, and

Whereas, Public Health identified a need for the three Licensed Home Care Service Agencies it contracted with to develop enhanced paraprofessional recruitment and retention programming, and previously recommended utilizing a portion of the funds for that purpose, and

Whereas, It is again necessary to modify agreements to award estimated amounts for such NYSDOH Workforce Development funding for the period January 1, 2015 through December 31, 2015.

Now, Therefore, Be It Resolved, That Jefferson County enter into amended supplemental home health care service reimbursement to reflect the award of NYSDOH Workforce Development funding, with \$12,165 to be paid out of 2015 budget as follows:

CareGivers, AKA Homemakers	\$9,745
Home Care Plus (Sibley Personnel)	\$2,420

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY PUBLIC HEALTH SERVICE
Workforce Recruitment and Retention Funding

Briefing Summary

FUNDING BACKGROUND

Since 2002 Public Health has received additional Medicaid (MA) funds through a 3% increase on promulgated visit rates as passed in the 2002-2003 NYS budget. Money must be used solely for Recruitment and Retention (R&R) of non-supervisory home health care service workers or any with direct patient care responsibility. In 2008 NYS provided an additional 5.8% for 2006-2007 Workforce Recruitment, Training and Retention (RT&R). NYS also provided another 2.9% for the purpose of enhancing the Provision, Accessibility, Quality and/or Efficiency (PAQE) for home health care services which could be used for delivery of service technology. The add-ons continued through the years at varying percentages. R&R continues at 3%; RT&R is 4.7%. PAQE ended effective 4/09. PHS uses R&R and RT&R money to pay for a number of activities. The additional dollars received are included in the calculations below.

2002 AND ON

Paraprofessionals from the Licensed Home Care Services Agencies (LHCSAs) were needed in the County due to staffing decreases, patient care hour reductions, high turn-over, low pay, minimal benefits, travel and difficult patient care. Other employers competed for entry level individuals. Although patients were promptly admitted by Public Health, it took days to weeks before a LHCSA was able to assume aide care and when it did occur, the case might not be completely covered. With this, visits were made by county aides or patients went without or had reduced service. The situation could not continue as it placed Public Health's 2 home health care programs at a deficiency level with potentially adverse patient outcomes. Issues needed to be addressed.

Public Health determined the 3 LHCSAs needed to develop an enhanced recruitment and retention program inclusive of evaluating salaries, paying differentials, providing benefits, considering bonuses, offering additional training programs, establishing mentoring, providing ongoing education, adding travel reimbursement and the like. Initial contacts as to interest were completed and planning meetings were held with problems identified and potential solutions developed. As of June 30, 2015 only two LHCSAs remain.

Advancements were made over the first few years with staff increases, hours of care delivered, reduced turnover and shorter times for patient care/coverage assumption. This positive trend has reversed as the agencies are again experiencing difficulty recruiting and retaining qualified paraprofessionals and this adversely impacts home health care. Over the last eight years Public Health has greatly reduced hours of care received from the LHCSAs. This reduction has had a significant financial impact on the agencies and staff, further complicating recruitment and retention. Continued funding will assist the LHCSAs with further activities as additional efforts and advancements are needed.

FUNDING METHODOLOGY

A payment pass-through and reporting process for 2003 were developed with the estimated total amount for each agency essentially divided in half for an initial authorizing Board resolution, No. 56, 02/04/03. Subsequently by using the total dollars actually received by Public Health in a period and calculated to usage percentages, additional funding was provided to each LHCSA over the last 13 years –

- .12/02, 2003 and 2004 by Resolution No. 283, 12/13/05
- .2005 by Resolution 164, 06/06/06
- .2006 by Resolution 190, 09/04/07
- .2007 by Resolution 335, 12/09/08
- .7/07 – 3/09 by Resolution 268, 12/07/10
- .4/09 – 2010 by Resolution 259, 12/13/11
- .4/09 – 2011 by Resolution 274, 11/13/12
- .8/13 – 2012 by Resolution 184, 08/06/13
- .12/13 – 2013 by Resolution 270, 12/10/13

.04/14 – 2013 by Resolution 125, 04/01/14
 .10/14 - 2014 by Resolution 241, 10/08/14
 .03/15 - 2014 by Resolution 91, 04/07/15
 .08/15- 2015 by Resolution 172, 09/01/15

<u>Agency</u>	<u>Total</u>	<u>Prior Payments</u>	<u>Current Payments</u>	<u>Total Payments</u>
Public Health	\$1,204,804	-----	-----	-----
CareGivers	\$ 687,045	\$561,350	\$ 9,745	\$571,095
Family Home Care	\$ 204,949	\$164,272	\$ 0	\$164,272
Carthage Care	\$ 68,941	\$ 52,108	\$ 0	\$ 52,108
Home Care Plus (Sibley)	\$ 110,211	\$ 94,695	\$ 2,420	\$ 97,115
Grand Total	\$2,275,951	\$872,425	\$ 12,165	\$884,590

NEED

County Administration knowledge of the added funds received that should be distributed to the LHCSAs to cover PY costs. Request the HHSC sponsor a Board of Legislators resolution to enable payments to be made in the total amount of \$12,165.

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending 2015 Comprehensive Planning Resource Allocation Agreement with
the New York State Office of Children & Family Services and Authorizing Amended
Contractual Youth Program Agreements in Relation Thereto

By Legislator: _____

Whereas, Pursuant to Resolution No. 25 of 2015 this Board authorized a 2015 Comprehensive Planning Resource Allocation Agreement with the NYS Office of Children & Family Services, and by Resolution No. 39 of 2016 unused funding was reallocated, and

Whereas, Funding allocated for Administration of the programs was underspent by \$3,659.00, and that funding can be distributed to other Youth Development Programs, and

Whereas, The 2015 Resource Allocation Plan and agreements with contractual agencies need to be amended to reflect those changes.

Now, Therefore, Be It Resolved, That the 2015 Comprehensive Planning Resource Allocation Agreement with the NYS Office of Children & Family Services is hereby amended to reflect the following modified grant funding:

Youth Development Program (YDP)

<u>Agency/Program</u>	<u>Original + Jan Revision State Aid Allocation</u>	<u>Feb. Revised State Aid Allocation</u>
Children's Home of Jefferson County/ Life Skills	\$18,850	\$19,460
North Country Prenatal Perinatal Counsel/ Certified Babysitting	8,850	9,460
Resolution Center of Jeff. & Lewis Counties/ CASA	6,500	7,109
Resolution Center of Jeff. & Lewis Counties/ Youth Court	11,700	12,310
Town of Alexandria/Hearts for Youth	13,250	13,860
Watertown YMCA/SACC Scholarships	15,850	16,460

Resolved, That Pursuant to Section 450 of County Law, the Chairman of the Board of Legislators be and is hereby authorized to execute necessary amended contractual Youth Program Agreements with the various agencies/municipality on behalf of Jefferson County with the approval of the County Attorney as to content.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing Appointment and Re-Appointments to
Fire Advisory Board & EMS Advisory Board

By Legislator: _____

Resolved, That, pursuant to Section 225-a of the County Law and Resolution No. 158 of 2014,
the following individuals are hereby appointed or reappointed to the Fire Advisory Board and the
EMS Advisory Board for terms to expire on 12/31/2017:

Anthony Doldo	Legislator
William Johnson	Legislator
Philip Reed	Legislator
Gerard Adams	General Public
Lawrence Girard	EMS
Joseph Goss	General Public
William Griffith	General Public
Gerald Kostyk	Fire Service
Kathleen LaClair	General Public
James McLane	EMS
Matthew Maynard	General Public
Steven Mott	Fire Service
David Sherman	EMS
Robert Simpson	Fire Service
Debbie Singleton	EMS
Justin Taylor	Fire Service
Barry Waite	Fire Service
Thomas Zecher	EMS

Seconded by Legislator: _____

State of New York)
County of Jefferson) ss.:

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators



JEFFERSON COUNTY OFFICE FOR THE AGING

175 ARSENAL STREET
WATERTOWN, NEW YORK 13601-2529
(315)785-3191
Fax (315)785-5095

PETER J. FAZIO
Director

LOUISE J. HARACZKA
Deputy Director

Office for the Aging Monthly Report to the Health and Human Services Committee FEBRUARY 2016

JANUARY 2016 Data:

Total No. of Home Delivered Meals Provided:	9111
Total No. of Congregate Meals Served:	1480
Total No. of Clients receiving meals:	561
Number of Clients Receiving Home Care/Case Mgt.:	118
Number of Information and Assistance Inquiries Addressed:	282
Number of Individuals Receiving Health Insurance Counseling:	99
Number of clients coming directly into the office:	93
Number of NY Connects contacts:	108

Remarks:

1. In January, NYS Office for the Aging advised all the Offices for the Aging that all staff involved in case management activities will be required to participate in, and successfully complete, case management training. There will be NO cost to counties and the training will be conducted on line. The deadline for completion of the training is 9/1/16. Four OFA staff members will participate in the training. The State will withhold reimbursement of the salaries of those case managers that do not successfully complete the training.
2. During January, the OFA HEAP Alternate Certifier completed 39 HEAP applications for local seniors. On January 4th, the Emergency HEAP program opened. To be eligible for emergency HEAP, Regular HEAP must have already paid and the individual must have received a shut-off notice or have a very limited amount of fuel.
3. OFA staff conducted outreach at Walgreens on Senior Day (first Tuesday of the month).

2016 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

2/4/2016

PROGRAM	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTALS Y-T-D	TOTAL BUDGET	BALANCE AVAILABLE	% USED
EARLY INTERV.																
EXPENSES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$835,000	\$635,000	0.00%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$320,226	\$320,226	0.00%
PRESCHOOL																
EXPENSES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$5,800,000	\$5,800,000	0.00%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$3,410,185	\$3,410,185	0.00%
OPWDD																
EXPENSES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$18,440	\$18,440	0.00%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$6,919	\$6,919	0.00%
OASAS																
EXPENSES	\$305,842	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$305,842	\$2,560,807	\$2,254,965	11.94%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,391,068	\$2,391,068	0.00%
OMH																
EXPENSES	\$53,034	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$53,034	\$2,340,538	\$2,287,504	2.27%
REVENUES	\$907,965	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$907,965	\$2,342,703	\$1,434,738	38.76%
TOTAL EXPENSES	\$358,876	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$358,876	\$11,354,785	\$10,985,909	3.16%
TOTAL REVENUES	\$907,965	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$907,965	\$8,471,099	\$7,563,134	10.72%

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES
OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

**Jefferson County Public Health Service Home Health Care Statistical Performance
For the One Month Ended January 31, 2016**

REFERRALS	AVERAGE DAILY CENSUS								Percent Change	Amount of Change	Percent Change					
	2013	2014	2015	MTD Actual	YTD Actual	2016 Annualized	2016 Actual									
CHHA	2,523	2,264	1,655	140	140	1,680	25	1.51%	237	222	186	200	200	14	6.31%	
LTHHCP	97	106	72	4	4	48	-24	-33.33%	93	84	67	24	24	-43	-51.19%	
PREVENT	400	371	219	15	15	180	-39	-17.81%	41	31	21	20	20	-1	-3.23%	
Rabies	3	0	0	0	0	0	0	0.00%	1	0	0	0	0	0	0.00%	
Communicable Disease	2,223	1,866	2,180	193	193	2,316	136	6.24%	42	31	21	20	20	-1	-3.23%	
Newborn Screening	16	28	12	2	2	24	12	100.00%								
PREVENT Sub-TOTAL	2,642	2,265	2,411	210	210	2,520	109	4.52%								
GRAND TOTAL	5,262	4,635	4,138	354	354	4,248	110	2.66%	372	338	274	244	244	-30	-10.95%	
VISITS	PARAPROFESSIONAL HOURS*								Percent Change	Amount of Change	Percent Change					
	2013	2014	2015	MTD Actual	YTD Actual	2016 Annualized	2016 Actual									
CHHA	17,123	16,004	12,499	946	946	11,352	-1,147	-9.18%	4,226	3,451	2,782	281	281	590	21.21%	
Physical Therapy	2,695	2,562	2,103	226	226	2,712	609	28.96%								
Speech Therapy	0	0	51	6	6	72	21	41.18%								
Medical Social Worker	552	361	304	15	15	180	-124	-40.79%	1,178	1,006	1,186	25	25	300	-886	-74.70%
Occupational Therapy	547	743	675	57	57	684	9	1.33%	1,296	1,060	1,143	163	163	1,956	813	71.13%
Nutrition	48	207	139	12	12	144	5	3.60%	2,474	2,066	2,329	188	188	2,256	-73	-3.13%
Home Health Aide	7,109	6,711	5,155	548	548	6,576	1,421	27.57%	6,700	5,517	5,111	469	469	5,628	517	10.12%
Sub-TOTAL	28,074	26,588	20,926	1,810	1,810	21,720	794	3.79%								
LTHHCP	3,123	2,736	2,402	59	59	708	-1,694	-70.52%	3,227	2,816	2,565	429	429	5,148	2,583	100.70%
Skilled Nursing	42	84	72	0	0	0	-72	-100.00%								
Physical Therapy	0	0	2	0	0	0	-2	-100.00%	1,041	720	181	0	0	0	-181	-100.00%
Speech Therapy	100	137	155	3	3	36	-119	-76.77%	611	1,847	834	0	0	0	-834	-100.00%
Medical Social Worker	3	13	30	0	0	0	-30	-100.00%	4,879	5,383	3,580	429	429	5,148	1,568	43.80%
Occupational Therapy	1	8	13	0	0	0	-13	-100.00%								
Nutrition	4,026	3,331	2,131	92	92	1,104	-1,027	-48.19%								
Home Health Aide	97	38	60	0	0	0	-60	-100.00%	3,390	3,187	1,367	67	67	804	-563	-41.19%
Housekeeper	12,565	11,466	9,411	484	484	5,808	-3,603	-38.28%	0	0	0	0	0	0	0	0.00%
Personal Care Aide	19,957	17,813	14,276	638	638	7,656	-6,620	-46.37%	0	68	113	0	0	0	-113	-100.00%
Sub-TOTAL	48,031	44,401	35,202	2,448	2,448	29,376	-5,826	-16.55%	319	139	32	0	0	0	-32	-100.00%
CHHA & LTHHCP Sub-TOTAL																
PREVENT	1,535	954	437	13	13	156	-281	-64.30%	3,709	3,394	1,512	67	67	804	-708	-46.83%
Skilled Nursing	1	6	0	1	1	12	12	0.00%	16,861	14,741	13,869	887	887	10,644	-3,225	-23.25%
Medical Social Worker	0	1	7	0	0	0	-7	-100.00%	0	0	0	0	0	0	0	0.00%
Nutrition	0	0	0	0	0	0	0	0.00%	2,640	2,287	1,281	0	0	0	-1,281	-100.00%
Home Health Aide	0	0	0	0	0	0	0	0.00%	3,837	4,787	3,804	0	0	0	-3,804	-100.00%
MOMS Nursing	0	0	0	0	0	0	0	0.00%	23,338	21,815	18,954	887	887	10,644	-8,310	-43.84%
MOMS MSW	0	0	0	0	0	0	0	0.00%								
MOMS Nutrition	0	0	0	0	0	0	0	0.00%								
Sub-TOTAL	1,536	961	444	14	14	168	-276	-62.16%	127	0	59	0	0	0	-59	-100.00%
TOTAL VISITS																
Skilled Nursing	21,781	19,694	15,338	1,018	1,018	12,216	-3,122	-20.35%	0	0	0	0	0	0	0	0.00%
Physical Therapy	2,737	2,646	2,175	226	226	2,712	537	24.69%	0	2	0	0	0	0	0	0.00%
Speech Therapy	0	0	53	6	6	72	19	35.85%	22	61	56	0	0	0	-56	-100.00%
Medical Social Worker	653	504	459	19	19	228	-231	-50.33%	149	63	115	0	0	0	-115	-100.00%
Occupational Therapy	550	756	705	57	57	684	-21	-2.98%	27,196	25,272	20,581	954	954	11,448	-9,133	-44.38%
Nutrition	49	216	159	12	12	144	-15	-9.43%	32,075	30,655	24,161	1,383	1,383	16,596	-7,565	-31.31%
Home Health Aide	11,135	10,042	7,286	640	640	7,680	394	5.41%								
Housekeeper	97	38	60	0	0	0	-60	-100.00%	13,992	13,234	9,060	802	802	9,624	564	6.23%
Personal Care Aide	12,565	11,466	9,411	484	484	5,808	-3,603	-38.28%	24,634	22,875	20,097	1,050	1,050	12,600	-7,497	-37.30%
GRAND TOTAL	49,567	45,362	35,646	2,462	2,462	29,544	-6,102	-17.12%	149	63	115	0	0	0	-115	-100.00%
									38,775	36,172	29,272	1,852	1,852	22,224	-7,048	-24.08%
									*Numbers may not total precisely due to rounding.							

*Numbers may not total precisely due to rounding.

Jefferson County Department of Social Services

2016

BALANCE	2,401,192	2,897,735	189,881	17,829,087	4,590,114	8,468,637	508,495	5,568,647	37,253	102,680
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	Daycare 6055.46	* Recipient Services 6070.4604	Medical Assistance 6101.4	MMIS 6100.4	Family Assistance 6109.4	Child Care 6119.4	State Training Schools 6129.4	Safety Net Assistance 6140.4	Heap 6141.4	Emergency Aid to Adults 6142.4
BUDGET	2,401,192	2,909,168	192,500	19,296,303	4,830,336	8,468,863	508,495	5,915,065	37,491	107,600
LOCAL SHARE %	0.00%	35.00%	25.00%	100.00%	0.00%	30.00%	100.00%	71.00%	0.00%	50.00%
AVG BUD	200,099	242,431	16,042	1,608,025	402,528	705,739	42,375	492,922	3,124	8,967
JAN	0	11,433	2,619	1,467,216	240,222	226	0	346,418	238	4,920
FEB										
MAR										
APR										
MAY										
JUN										
JUL										
AUG										
SEP										
OCT										
NOV										
DEC										
TOTAL	0	11,433	2,619	1,467,216	240,222	226	0	346,418	238	4,920

PROJ EXP:										
Forecast for Remainder of YEAR	2,401,192	2,908,170	191,078	19,296,303	4,823,030	8,467,350	508,495	5,913,561	37,105	107,053
PROJECTED BALANCE	0	998	1,422	0	7,306	1,513	0	1,504	386	547

VETERANS SERVICE AGENCY

JANUARY 2016 MONTHLY REPORT

Month	Personal Contacts	Te/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	50	620	670	1648	40	16
February						
March						
Sub Total						
April						
May						
June						
Sub Total						
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA

*Service: Amount of assistance provided for each contact

Comments: The Total Contacts, Total Services and New Claim figures were all higher in Jan/2016 than they were Jan/2015. The Maintained Claim total was only 2 less than it was last year. Veterans enrolled in the VA Health Care network in 2015 have been receiving an IRS 1095 Form. The form verifies the vet complied with the Affordable Care Act mandate that states individuals must have had health insurance in 2015, or be fined.