

County of Jefferson
Office of the County Administrator



Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, NY 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070

July 20, 2017

TO: Members of Health & Human Services

FROM: Sarah H. Baldwin, Deputy County Administrator *SHB*

SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on ***Tuesday, July 25, 2017 immediately following the conclusion of the General Services Committee meeting*** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Resolutions:

1. Authorizing Agreement between the Jefferson County Office for the Aging/Jefferson County NYCONNECTS, Jefferson County Department of Social Services, Regional Center for Independent Living, and the Northern Regional Center for Independent Living
2. Amending the 2017 County Budget to Allocate Additional State Aid for Community Services Mental Health Programs
3. Authorizing Agreements for Provision of Mental Hygiene Services
4. Accepting Funding for NYSDOH COLA for Lead Poisoning Prevention and Rabies Expense, and Amending the 2017 County Budget in Relation Thereto
5. Accepting Funding for NYSDOH COLA for Immunization Action Plan and Amending the 2017 County Budget in Relation Thereto
6. Authorizing an Agreement with Cognizant for Electronic Billing of Commercial Insurance Claims
7. Accepting Funding for NYS Health Building Healthy Communities Conference Scholarships and Amending the 2017 County Budget in Relation Thereto

Informational Items:

1. Monthly Departmental Reports:
 - Office for Aging
 - Community Services
 - Public Health
 - Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, or would like to add an item(s) please do not hesitate to contact me.

SHB:jdj

cc:	Office for Aging	Veterans Service Agency
	Community Services	County Attorney
	Public Health	County Treasurer
	Social Services	

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Amending the 2017 County Budget to Allocate Additional State Aid
for Community Services Mental Health Programs

By Legislator: _____

Whereas, The New York State Office of Mental Health has approved additional State Aid for cost of living allowance as well as minimum wage increases, and

Whereas, The 2017 County Budget needs to be amended to reflect the additional funds.

Now, Therefore, Be It Resolved, That the 2017 County Budget is hereby amended as follows:

Increase:

Revenue

01431000 93490	State Aid - Mental Health	\$7,863
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Expenditures:

01432000 04707	CMHC Outpatient	\$ 63
01432000 04708	NIRCIL FSS RIV	581
01432000 04711	Carthage Area Hospital	204
01432000 04712	Contracted Mental Health Services	92
01432000 04714	NCTLS Reinvestment	997
01432000 04717	CMH Forensics	268
01432000 04718	JRC Employment	811
01432000 04721	Mental Health Assn	1,254
01432000 04732	Children's Home - Jeff. Co.	3,593

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing Agreement between the Jefferson County Office for the Aging/Jefferson County NY CONNECTS, Jefferson County Department of Social Services, Regional Center for Independent Living, and the Northern Regional Center for Independent Living

By Legislator: _____

Whereas, New York State participation in the federal Balancing Incentive Program (BIP) structural reform requires the development of a Statewide No Wrong Door (NWD) system to enable consumers to access all non-institutional long-term services and supports through an agency, organization, or coordinated network, and

Whereas, To establish the interconnections required of NY Connects at the local level by and among the Parties and their respective contractors and subcontractors, a Memorandum of Understanding is needed between Jefferson County Office for the Aging/Jefferson County NY CONNECTS, Jefferson County Department of Social Services, Regional Center for Independent Living, and the Northern Regional Center for Independent Living.

Now, Therefore, Be It Resolved, That the Chairman of the Board of Legislators is hereby authorized and directed to execute said agreement on behalf of Jefferson County, subject to approval by the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing Agreements for Provision of Mental Hygiene Services

By Legislator: _____

Whereas, New York State Mental Hygiene Law provides that the Jefferson County Community Services Board may contract for the provision of various mental hygiene services to the public with the approval of the Board of Legislators.

Now, Therefore, Be It Resolved, That, pursuant to Section 41.13 of the Mental Hygiene Law, this Board does hereby grant its approval for the Community Services Board to enter into agreements with the following not-for-profit organizations for provision of the referenced mental hygiene services during calendar year 2017 for consideration as reflected herein:

<u>Agency</u>	<u>Consideration to be Received from the County</u>	<u>State Aid</u>	<u>County Aid</u>
Carthage Area Hospital			
Behavioral Health Clinic	\$ 75,000	\$ 75,000	\$ 0
Credo Community Center for the Treatment of Addictions			
Men's Halfway House	\$221,229	\$221,229	\$ 0
Chemical Dependence Clinic	\$327,222	\$272,526	\$ 54,696
Women's Drug Free Residential	\$496,696	\$496,696	\$ 0
Case Mgmt/Supportive Housing	\$ 85,512	\$ 85,512	\$ 0
Vocational/Education Program	\$116,741	\$116,741	\$ 0
Community Res. (Aftercare)	\$225,760	\$186,760	\$ 39,000
Res. Rehab. Svcs. For Youth	\$165,765	\$165,765	\$ 0
Opiate Treatment Program	\$225,906	\$225,906	\$ 0
Case Management/Vivitrol	\$ 20,000	\$ 20,000	\$ 0
Mental Health Outpatient Clinic	\$ 40,000	\$ 40,000	\$ 0
Alcohol/Substance Abuse Council DBA Pivot			
Prevention Services & Stop DWI	\$783,689	\$688,689	\$ 50,000
			DWI \$ 45,000
Children's Home of Jefferson County			
Family Respite	\$ 44,852	\$ 38,748	\$ 6,104
Mobile Crisis Outreach	\$143,139	\$123,875	\$ 19,264
Prevention Program	\$ 28,763	\$ 24,885	\$ 3,878
Health Home Management/SPOA/SPOE	\$362,539	\$362,539	\$ 0
Non-Medicaid Care Coordination Mgrs	\$116,667	\$116,667	\$ 0

Community Outpatient Clinic	\$ 78,807	\$ 31,487	\$ 47,320
Records Management	\$ 30,000	\$ 0	\$ 30,000
Forensic Jail Program	\$134,120	\$ 133,236	\$ 884
Jefferson Rehabilitation Center			
Employment Programs	\$276,944	\$267,070	\$ 9,874
Ongoing Integrated Employment	\$ 78,500	\$ 78,500	\$ 0
Family Support Svcs.	\$ 5,000	\$ 0	\$ 5,000
Mental Health Assn.			
Psychosocial/Drop-In Program	\$259,745	\$240,999	\$ 18,746
Adult Respite Program	\$ 38,821	\$ 33,473	\$ 5,348
Northern Regional Center for Independent Living			
Family Support Services	\$243,206	\$235,013	\$ 8,193
Mental Health Advocacy	\$ 40,875	\$ 40,875	\$ 0
North Country Transitional Living Services DBA			
Transitional Living Services of NNY			
Supported Housing	\$385,614	\$376,170	\$ 9,444
Homeless/MICA/Case Mgmt. & Stop DWI	\$107,992	\$107,992	\$ 0
		DWI	\$ 16,180
Samaritan Medical Center			
Outpatient Children's Services	\$ 75,000	\$ 40,000	\$ 35,000

and be it further

Resolved, That this Board further grants approval for the Community Services Board to enter into such agreements with the State of New York as may be required to obtain the State Aid funding outlined herein.

Seconded by Legislator: _____

State of New York)
) ss.:
 County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

 Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Accepting Funding for NYSDOH COLA for Lead Poisoning Prevention and Rabies Expense, and Amending the 2017 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Department of Health has advised Jefferson County Public Health Service (JCPHS) of the distribution of Cost of Living Adjustment appropriations relative to the Lead Poisoning Prevention Program and Rabies Expense, and

Whereas, JCPHS will receive funding in the amount of \$5,944 for personal services offset for an extra downtown rabies clinic as well as advertising and other expenses to promote improved rabies vaccination rates and Lead Poisoning prevention awareness.

Now, Therefore, Be It Resolved, that Jefferson County hereby accepts said funding, and the 2017 County Budget is hereby amended as follows:

Increase:

Revenue

01405000 93452	State Aid Public Health Other	\$4,873
01405000 94489	Federal Aid Public Health Other	1,071

Expenditure

01405500 04585	Operating Supplies	3,578
01404200 04585	Operating Supplies	2,000

Decrease

Fund Balance

01000000 30599	Appropriated Fund Balance	366
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Seconded by Legislator: _____

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County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Accepting Funding for NYSDOH COLA for Immunization Action Plan and
Amending the 2017 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Department of Health has advised Jefferson County Public Health Service (JCPHS) of the distribution of Cost of Living Adjustment appropriations relative to the Immunization Action Plan, and

Whereas, JCPHS will receive funding in the amount of \$4,789 for personal services offset for increased education opportunities in the community as well as advertising and other expenses to promote improved immunization rates.

Now, Therefore, Be It Resolved, that Jefferson County hereby accepts said funding, and the 2017 County Budget is hereby amended as follows:

Increase:

Revenue

01405000 93452	State Aid Public Health Other	\$2,921
01405000 94489	Federal Aid Public Health Other	1,868

Expenditure

01405100 04415	Advertising	800
01405100 04585	Operating Supplies	2,114

Decrease

Fund Balance

01000000 30599	Appropriated Fund Balance	1,875
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Seconded by Legislator: _____

State of New York)
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County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Authorizing an Agreement with Cognizant for Electronic Billing of
Commercial Insurance Claims

By Legislator: _____

Whereas, The volume of commercial insurance claims has increased for the accounting department at Public Health and in order to streamline this process, options were explored regarding electronic billing for our largest commercial insurance plans that would also be more cost effective, resource efficient and create a faster turnaround for payment, and

Whereas, For the approximately 40-50 United Health Care and 30-35 Blue Cross/Blue Shield monthly claims we can upload the claims electronically to Cognizant for processing to the insurance companies for a cost of \$40 per month and a cost of \$.40 each for any claim over the 100 included in the monthly amount, and

Whereas, We anticipate a faster payment on the claims and a savings in time, money and postage over our current methods based on our POMCO experience. This in turn will give us greater leeway to meet timely filing deadlines and a faster turnover of our accounts receivable.

Now, Therefore, Be It Resolved, That Jefferson County is hereby authorized to enter into a contract with Cognizant to bill insurance company claims electronically via file upload for \$40/month and \$.40 per claim greater than 100 claims per month, and be it further

Resolved, That the Chairman of the Board of Legislators is hereby authorized and directed to execute said agreement on behalf of Jefferson County, subject to approval by the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators

JEFFERSON COUNTY PUBLIC HEALTH SERVICE

BRIEFING SUMMARY

COGNIZANT ELECTRONIC BILLING OF COMMERCIAL INSURANCE CLAIMS

OVERVIEW

When Jefferson County Public Health Service started using NetSmart, (formerly MISYS and Allscripts) the agency's electronic medical record, in 2008 the commercial insurance billing volume was too small to use their third party vendor for commercial billing. NetSmart does not directly or electronically bill commercial insurance plans. As traditional Medicaid has transitioned to manage care and managed long term care plans, the volume of commercial insurance claims has increased for the department. Currently the billing for most insurances involves generating paper claims and mailing them to the individual insurance companies and then waiting for them to post them to their system before their status can be checked. Medicare and traditional Medicaid are electronically billed by NetSmart.

Due to the rising numbers of claims for United Health Care (UHC) and Blue Cross/Blue Shield (BC/BS), it takes the billers approximately 20 Hours per month to generate the 70-80 claims to be processed to bill the insurance plans. The billers' average cost is \$22.73 per hour which equates to \$455 per month in labor costs or \$5,460 annually. In addition to the billers' cost we have the postage expense of the mailings as well as a delay on average of 60 days for payment on these claims, if there are no corrections or adjustments needed.

In order to streamline this process, options were explored regarding electronic billing for our largest commercial insurance plans that would also be more cost effective, resource efficient and create a faster turnaround for payment. Cognizant (formerly Trizetto) in 2016 offered to process our billing of POMCO claims, at no charge, because we contract with POMCO for home health care and clinic services. The agency has mastered the process via Cognizant and has cut the payment time from 60 days to approximately 30 days through electronic file upload and processing. For the approximately 40-50 UHC claims and 30-35 BC/BS claims we can upload the claims electronically to Cognizant for processing to the insurance companies for a cost of \$40 per month and a cost of \$.40 each for any claim over the 100 not including the free POMCO. The claims will usually be in the insurance company system in 2-3 days on average so the billers can check on the status of the claim. We anticipate a faster payment on the claims and a savings in time, money and postage over our current methods based on our POMCO experience. This in turn will give us greater leeway for timely filing and a faster turnover of our accounts receivable.

REQUEST

JCPHS is requesting authorization to contract with Cognizant for a cost of \$40 per month for 100 claims and a cost of \$.40 for any claim over 100 per month.

NEED

Health and Human Services Committee approval to sponsor a Board of Legislators resolution authorizing Public Health to contract with Cognizant to bill insurance company claims electronically via file upload for \$40/month and \$.40 per claim greater than 100 claims per month.

JEFFERSON COUNTY BOARD OF LEGISLATORS

Resolution No. _____

Accepting Funding for NYS Health Building Healthy Communities Conference Scholarships
and Amending the 2017 County Budget in Relation Thereto

By Legislator: _____

Whereas, The New York State Department of Health has advised Jefferson County Public Health Service (JCPHS) of the award of scholarships covering the 2017 Annual Meeting of the American Public Health Association, and

Whereas, JCPHS will receive funding in the amount of \$3,827 for Faith Lustik and Lisa Lagos to attend the meeting to promote innovative ideas related to building healthy communities.

Now, Therefore, Be It Resolved, that Jefferson County hereby accepts said funding, and the 2017 County Budget is hereby amended as follows:

Increase:

Revenue		
01405000 91689	Other Health Department Income	\$3,827
Expenditure		
01405100 04613	Training	1,030
01406000 04313	Travel	2,797

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

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In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

Clerk of the Board of Legislators



JEFFERSON COUNTY OFFICE FOR THE AGING

175 ARSENAL STREET
WATERTOWN, NEW YORK 13601-2529
(315)785-3191
Fax (315)785-5095

Timothy Ruetten, MS, LMHC, CASAC
Director

LOUISE J. HARACZKA
Deputy Director

Office for the Aging Monthly Report to The Health and Human Services Committee July, 2017

June, 2017 Data:

Total No. of Home Delivered Meals Provided:	10055
Total No. of Congregate Meals Served:	1739
Total No. of Clients Receiving Meals:	624
Number of Clients Receiving Home Care/Case Mgt.:	103
Number of Individuals Receiving Health Insurance Counseling:	78
Number of Clients Coming Directly Into the Office:	92
Number of NY Connects Contacts:	178

Remarks:

- Two staff members attend the ACUU Conference (Aging Concerns Unite Us)
- NY Connects conducted outreach at the Salvation Army Soup Kitchen

2017 COMMUNITY SERVICES OFFICE EXPENSE/REVENUE REPORT

7/7/2017

PROGRAM	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTALS Y-T-D	TOTAL BUDGET	BALANCE AVAILABLE	% USED
EARLY INTERV.																
EXPENSES	\$0	\$7,515	\$29,834	\$37,803	\$9,166	\$41,636							\$125,954	\$440,000	\$314,046	28.63%
REVENUES	\$0	\$1,106	\$952	\$1,750	\$34,484	\$17,172							\$55,464	\$244,000	\$188,536	22.73%
PRESCHOOL																
EXPENSES	\$0	\$85,724	\$410,422	\$296,521	\$579,294	\$278,377							\$1,650,338	\$5,400,000	\$3,749,662	30.56%
REVENUES	\$0	\$0	\$0	\$0	\$0	\$0							\$0	\$3,093,000	\$3,093,000	0.00%
OPWDD																
EXPENSES	\$0	\$0	\$0	\$0	\$0	\$0							\$0	\$18,440	\$18,440	0.00%
REVENUES	\$1,560	\$0	\$0	\$0	\$1,560	\$0							\$3,120	\$6,933	\$3,813	45.00%
OASAS																
EXPENSES	\$315,702	\$98,518	\$281,509	\$336,705	\$115,357	\$183,106							\$1,330,897	\$2,682,766	\$1,351,869	49.61%
REVENUES	\$464,773	\$165,893	\$387,650	\$0	\$235,893	\$0							\$1,254,209	\$2,508,414	\$1,254,205	50.00%
OMH																
EXPENSES	\$253,690	\$66,699	\$62,032	\$95,475	\$192,314	\$304,728							\$974,938	\$2,597,743	\$1,622,805	37.53%
REVENUES	\$654,450	\$0	\$48,250	\$457,075	\$151,127	\$627,959							\$1,936,861	\$2,642,954	\$706,093	73.28%
TOTAL EXPENSES	\$569,392	\$258,456	\$783,797	\$766,504	\$896,131	\$907,647	\$0	\$0	\$0	\$0	\$0	\$0	\$4,082,127	\$11,138,949	\$7,056,822	36.65%
TOTAL REVENUES	\$1,120,783	\$166,993	\$434,852	\$458,825	\$423,064	\$645,131	\$0	\$0	\$0	\$0	\$0	\$0	\$3,249,654	\$8,495,301	\$5,245,647	38.25%

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES
OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

Jefferson County Public Health Service Home Health Care Statistical Performance
For the Six Months Ended June 30, 2017

A									B								
REFERRALS									AVERAGE DAILY CENSUS								
	2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change		2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change
CHHA	2,264	1,655	1,669	168	971	1,942	273	16.36%	CHHA	222	186	216	204	216	216	0	0.09%
LTHHCP	106	72	4	0	0	0	-4	-100.00%	LTHHCP	84	67	6	0	0	0	0	-8.96%
PREVENT	371	219	142	0	0	0	-142	-100.00%	PREVENT	31	21	15	2	8	8	-8	-35.71%
Rabies	0	0	0	0	0	0	0	0.00%	Rabies	0	0	0	0	0	0	0	0.00%
Communicable Disease	1,866	2,180	2,899	294	1,988	3,976	1,077	37.15%	PREVENT Sub-TOTAL	31	21	15	2	8	8	-8	-35.71%
Newborn Screening	28	12	9	0	2	4	-5	-55.56%									
PREVENT Sub-TOTAL	2,265	2,411	3,050	294	1,990	3,980	930	30.49%									
GRAND TOTAL	4,635	4,138	4,723	462	2,961	5,922	1,199	25.39%	GRAND TOTAL	338	274	237	206	224	224	-13	-5.63%
VISITS									PARAPROFESSIONAL HOURS*								
	2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change		2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change
CHHA	16,004	12,499	12,850	1,097	6,796	13,592	742	5.77%	AGENCY CHHA								
Skilled Nursing	2,562	2,103	3,267	330	1,800	3,600	333	10.19%	Home Health Aide	3,451	2,782	3,828	220	1,400	2,800	-1,028	-26.85%
Physical Therapy	0	51	83	0	60	120	37	44.58%	Personal Care Aide	0	0	602	44	159	318	-284	-47.18%
Speech Therapy	361	304	547	66	296	592	45	8.23%	CHHA Sub-TOTAL	3,451	2,782	4,430	264	1,559	3,118	-1,312	-29.62%
Medical Social Worker	743	675	713	71	289	578	-135	-18.93%	AGENCY LTHHCP								
Occupational Therapy	207	139	157	19	81	162	5	3.18%	Home Health Aide	1,006	1,186	89	0	0	0	-89	-100.00%
Nutrition	6,711	5,155	7,691	472	3,021	6,042	-1,649	-21.44%	Personal Care Aide	1,060	1,143	295	0	0	0	-295	-100.00%
Home Health Aide	0	0	2,465	106	806	1,612	-853	-34.60%	LTHHCP Sub-TOTAL	2,066	2,329	384	0	0	0	-384	-100.00%
Personal Care Aide	26,588	20,926	27,773	2,161	13,149	26,298	-1,475	-5.31%	TOTAL AGENCY	5,517	5,111	4,814	264	1,559	3,118	-1,696	-35.23%
Sub-TOTAL									CONTRACT CHHA								
LTHHCP	2,736	2,402	180	0	0	0	-180	-100.00%	Home Health Aide	2,816	2,565	7,493	349	2,659	5,318	-2,175	-29.03%
Skilled Nursing	84	72	1	0	0	0	-1	-100.00%	Caregivers	0	0	322	20	179	358	36	11.18%
Physical Therapy	0	2	0	0	0	0	0	0.00%	US CARE SYSTEMS	720	181	0	0	0	0	0	0.00%
Speech Therapy	137	155	9	0	0	0	-9	-100.00%	Family Home Care	1,847	834	0	0	0	0	0	0.00%
Medical Social Worker	13	30	0	0	0	0	0	0.00%	Home Care Plus (Sibley)	5,383	3,580	7,815	369	2,838	5,676	-2,139	-27.37%
Occupational Therapy	8	13	2	0	0	0	-2	-100.00%	Sub-TOTAL								
Nutrition	3,331	2,131	372	0	0	0	-372	-100.00%	Personal Care Aide	0	0	2,774	34	772	1,544	-1,230	-44.34%
Home Health Aide	38	60	0	0	0	0	0	0.00%	Caregivers	0	0	475	71	453	906	431	90.74%
Housekeeper	11,466	9,411	1,599	0	0	0	-1,599	-100.00%	US CARE SYSTEMS	0	0	3,249	105	1,225	2,450	-799	-24.59%
Personal Care Aide	17,813	14,276	2,163	0	0	0	-2,163	-100.00%	Sub-TOTAL								
Sub-TOTAL	44,401	35,202	29,936	2,161	13,149	26,298	-3,638	-12.15%	CONTRACT LTHHCP								
CHHA & LTHHCP SUB-TOTAL									Home Health Aide	3,187	1,367	284	0	0	0	-284	-100.00%
PREVENT	954	437	540	1	13	26	-514	-95.19%	Caregivers	0	0	0	0	0	0	0	0.00%
Skilled Nursing	0	0	0	0	0	0	0	0.00%	US CARE SYSTEMS	68	113	0	0	0	0	0	0.00%
Physical Therapy	0	0	0	0	0	0	0	0.00%	Family Home Care	139	32	0	0	0	0	0	0.00%
Speech Therapy	6	0	27	0	0	0	-27	-100.00%	Home Care Plus (Sibley)	3,394	1,512	284	0	0	0	-284	-100.00%
Medical Social Worker	0	0	0	0	0	0	0	0.00%	Sub-TOTAL								
Occupational Therapy	1	7	0	0	0	0	0	0.00%	Personal Care Aide	14,741	13,869	2,630	0	0	0	-2,630	-100.00%
Nutrition	0	0	0	0	0	0	0	0.00%	Caregivers	0	0	19	0	0	0	-19	-100.00%
Home Health Aide	0	0	0	0	0	0	0	0.00%	US CARE SYSTEMS	2,287	1,281	0	0	0	0	0	0.00%
Personal Care Aide	961	444	567	1	13	26	-541	-95.41%	Family Home Care	4,787	3,804	0	0	0	0	0	0.00%
Sub-TOTAL	19,694	15,338	13,570	1,098	6,809	13,618	48	0.35%	Home Care Plus (Sibley)	21,815	18,954	2,649	0	0	0	-2,649	-100.00%
TOTAL VISITS	2,646	2,175	3,268	330	1,800	3,600	332	10.16%	Sub-TOTAL								
Skilled Nursing	0	53	83	0	60	120	37	44.58%	Housekeeper	0	59	0	0	0	0	0	0.00%
Physical Therapy	504	459	583	66	296	592	9	1.54%	Caregivers	0	0	0	0	0	0	0	0.00%
Speech Therapy	756	705	713	71	289	578	-135	-18.93%	US CARE SYSTEMS	2	0	0	0	0	0	0	0.00%
Medical Social Worker	216	159	159	19	81	162	3	1.89%	Family Home Care	61	56	0	0	0	0	0	0.00%
Occupational Therapy	10,042	7,286	8,063	472	3,021	6,042	-2,021	-25.07%	Home Care Plus (Sibley)	63	115	0	0	0	0	0	0.00%
Nutrition	38	60	0	0	0	0	0	0.00%	Sub-TOTAL	25,272	20,581	2,933	0	0	0	-2,933	-100.00%
Home Health Aide	11,466	9,411	4,064	106	806	1,612	-2,452	-60.33%	LTHHCP Sub-TOTAL	30,655	24,161	13,997	474	4,063	8,126	-5,871	-41.94%
Housekeeper									TOTAL CONTRACT								
Personal Care Aide									TOTAL HOURS								
GRAND TOTAL	45,362	35,646	30,503	2,162	13,162	26,324	-4,179	-13.70%	Home Health Aide	13,234	9,060	12,016	589	4,238	8,476	-3,540	-29.46%
									Personal Care Aide	22,875	20,097	6,795	105	1,384	2,768	-4,027	-59.26%
									Housekeeper	63	115	0	0	0	0	0	0.00%
									GRAND TOTAL	36,172	29,272	18,811	694	5,622	11,244	-7,567	-40.23%

*Numbers may not total precisely due to rounding.

VETERANS SERVICE AGENCY

JUNE 2017 MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	57	698	755	1829	24	24
February	115	655	770	1944	28	19
March	79	680	759	1780	30	16
Sub Total	251	2033	2284	5553	82	59
April	90	571	661	1702	21	10
May	125	628	753	1913	28	18
June	93	618	711	1739	38	24
Sub Total	308	1817	2125	5354	87	52
July						
August						
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA

*Service: Amount of assistance provided for each contact

Comments: Even though the June/2017 Contact and Service figures were below the June/2016 figures, the New and Maintained Claim total was 1 higher than last year. The 2d Quarter/2017 figures were generally lower than the same Quarter last year. The FY 2016 Geographic Distribution of VA Expenditures shows the JC vet population is 14236, an increase of 200 over last year. The total VA expenditure in JC increased to \$124,394,000, an increase of \$13.8 mil over 2015.