County of Jefferson
Office of the County Administrator

Historic Courthouse
195 Arsenal Street, 2nd Floor
Watertown, NY 13601-2567
Phone: (315) 785-3075 Fax: (315) 785-5070

September 21, 2017

TO: Members of Health & Human Services

FROM: Robert F. Hagemann, III, County Administrator

SUBJECT: Health & Human Services Committee Agenda

Please let this correspondence serve as notification that the Health & Human Services Committee will meet on ***Tuesday, September 26, 2017 at 5:30 p.m.*** in the Board of Legislators' Chambers. Following is a list of agenda items for the meeting:

Resolutions:

1. Authorizing Agreements for Provision of Services to Elderly of Jefferson County

2. Appointing Member to the Jefferson County Office for Aging Advisory Council

3. Amending the 2017 County Budget in Relation to North County Initiative Delivery System Reform Incentive Payment Program, and Stop DWI Funds and Authorizing Amended Agreements

4. Authorizing Agreement with the Governor's Traffic Safety Committee in Relation to New York State's Highway Safety Program Grant

Informational Items:

1. Monthly Departmental Reports:
   Office for Aging
   Community Services
   Public Health
   Veterans Service Agency

If any Committee Member has inquiries regarding agenda items, or would like to add an item(s) please do not hesitate to contact me.

RFH:jdj

cc: Office for Aging
Community Services
Public Health
Social Services
Veterans Service Agency
County Attorney
County Treasurer

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreements for Provision of Services to Elderly of Jefferson County

By Legislator: _____

Whereas, The Jefferson County Office for the Aging works for the establishment and expansion of programs and services which assist older persons in the areas of their most urgent needs, and

Whereas, the Office for the Aging is eligible to receive State and Federal funds for the purpose of providing needed programs and services to elderly residents of Jefferson County, and

Whereas, the Office for the Aging and this Board of Legislators desire to contract for the provision of certain programs and services to the elderly.

Now, Therefore, Be It Resolved, That pursuant to Section 95-a of the General Municipal Law, Jefferson County enter into agreements for the period of January 1, 2018 through December 31, 2020 with the below listed parties for provision of such programs and services to elderly residents of Jefferson County and for such consideration as follows:

Transportation Services

The Volunteer Transportation Center of Jefferson County, for the provision of transportation services for persons 60 years of age or older; consideration for services of approximately $20,000 annually,

Wilna-Champion Transportation Center, Inc., Carthage, New York for the provision of transportation services for persons 60 years of age or older; consideration for services of approximately $10,000 annually,

Paynter Senior Center, Inc., Clayton, New York for the provision of transportation services for persons 60 years of age or older; consideration for services of approximately $5,000 annually.

Personal Care Services

Caregivers, Watertown, New York for the provision of housekeeper/chore, personal care and respite services for persons 60 years of age or older; consideration for services at a blended rate of $20.00 per hour for 2018, $21.00 per hour for 2019 and $22.00 per hour for 2020.

Diabetes Prevention

YMCA for the provision of Evidence Based Diabetes Prevention Program that has been approved by the New York State Office for the Aging for IIID funds at a rate of $429 per participant.

Legal Services

Legal Aid Society of Mid-New York, Inc., Watertown, New York for the provision of legal services for persons 60 years of age or older; consideration for services at a rate of approximately $10,000 annually.

and be it further

Resolved, That the Chairman of the Board is hereby authorized and directed to execute said agreements on behalf of Jefferson County, subject to the approval of the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) **ss.:**
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Appointing Member to the Jefferson County Office for Aging Advisory Council

By Legislator: _____

Resolved, That, pursuant to Title III of the Older Americans Act, as amended, the below listed individual be and is hereby appointed as a member of the Advisory Council of the Jefferson County Office for Aging for three (3) year term to expire as follows:

Members	Term Expires
New Appointment:	
Kathy Connor	12/31/2020

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

Kathy Connor; Family Support Services Program Director

Biography

I began my career with NRCIL in 1998 as a Family Advocate. At that time, the purpose of my position was to support families whose children have disabilities to learn about community programs, advocate for new initiatives, and understand their rights and responsibilities in the education setting. I was inspired to pursue a career in advocacy after one of my children was diagnosed with a rare genetic disorder and another child with Central Auditory Processing Disorder. I understand the array of emotions a parent experiences when having to navigate medical and educational systems.

In 2004, I was promoted to the position of Family Support Program Director and now work to assist staff to develop, monitor, and meet program objectives and monitor funding contract objectives.

Since beginning my career at NRCIL, I have been afforded countless opportunities to receive training and continuing education. My credentialing includes:

- Graduate of the class of 2002 Partners in Policymaking,
- Member of NYS Developmental Disabilities Planning Council
- Family Development Credentials from Cornell University
- Trainer for the Principals of Individualized Care (OMH)
- Earned qualifications administer the Child and Adolescent Needs and Strengths Assessment (CANS) from Northwestern University.
- Recipient of the 2006 Family and Community Achievements Award as Outstanding Advocate. This award was presented by Families Together in NYS.
- Credentialed Peer Advocate from Families Together in NYS

Affiliations:

- Member of Youth and Family Advisory Council; Cornell Cooperative Extension
- Board Member of the North Country Council of Social Agencies
- Member of the Alliance for Better Communities
- Member of the Jefferson County Community Priorities Committee

06/17

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Amending the 2017 County Budget in Relation to North Country Initiative Delivery System Reform Incentive Program, and Stop DWI Funds and Authorizing Amended Agreements

By Legislator: _____

Whereas, The North Country Initiative Delivery System Reform Incentive Payment (DSRIP) program payment #2 for year 2 has been received and will be used for training purposes, and

Whereas, Stop DWI County funds need to be reallocated from Transitional Living Services of NNY (TLS) to Pivot/Alcohol & Substance Abuse Council as TLS has determined that the Stop DWI funds no longer are consistent with the agency mission, and Pivot is the most appropriate agency to provide services with those funds.

Now, Therefore, Be It Resolved, That the 2017 County Budget is hereby amended as follows:

Increase:

Revenue		
01431000 93488	State Aid Other Health	$ 107.59
Expenditure		
01432000 04703	Substance Abuse Council	$13,484.00
01431000 04613	Training	107.59

Decrease:

01432000 04714	NCTLS Reinvestment	$13,484.00

and be it further

Resolved, That the Board of Legislators does hereby grant its approval for the Community Services Board to enter into any necessary agreements/amended agreements with the agencies for these changes.

Seconded by Legislator: _____

JEFFERSON COUNTY BOARD OF LEGISLATORS
Resolution No. _____

Authorizing Agreement with the Governor's Traffic Safety Committee
in Relation to New York State's Highway Safety Program Grant

By Legislator: _____

Whereas, The Public Health Service has been notified by the New York State Governor's Traffic Safety Committee of a grant award in the amount of $13,713 for the period of October 1, 2017 through September 30, 2018 for participation in New York State's Highway Safety Program, and

Whereas, The purpose of the grant is to reduce the number of crashes, injuries and deaths on New York's roads, and

Whereas, Said revenue and expenditure grant funds are already contained in the 2017 County Budget.

Now, Therefore, Be It Resolved, That the Chairman of the Board of Legislators is hereby authorized and directed to execute any necessary documents in relation to this grant with the New York State Governor's Traffic Safety Committee, subject to approval by the County Attorney as to form and content.

Seconded by Legislator: _____

State of New York)
) ss.:
County of Jefferson)

I, the undersigned, Clerk of the Board of Legislators of the County of Jefferson, New York, do hereby certify that I have compared the foregoing copy of Resolution No. _____ of the Board of Legislators of said County of Jefferson with the original thereof on file in my office and duly adopted by said Board at a meeting of said Board on the _____ day of _____, 20____ and that the same is a true and correct copy of such Resolution and the whole thereof.

In testimony whereof, I have hereunto set my hand and affixed the seal of said County this _____ day of _____, 20 ____.

_____
Clerk of the Board of Legislators

JEFFERSON COUNTY OFFICE FOR THE AGING

175 ARSENAL STREET
WATERTOWN, NEW YORK 13601-2529
(315)785-3191
Fax (315)785-5095

Timothy Ruetten, MS, LMHC, CASAC
Director

LOUISE J. HARACZKA
Deputy Director

Office for the Aging Monthly Report to The Health and Human Services Committee September, 2017

August, 2017 Data:

Total No. of Home Delivered Meals Provided:	10226
Total No. of Congregate Meals Served:	1831
Total No. of Clients Receiving Meals:	639
Number of Clients Receiving Home Care/Case Mgt.:	101
Number of Individuals Receiving Health Insurance Counseling:	89
Number of Clients Coming Directly Into the Office:	128
Number of NY Connects Contacts:	302

Remarks:

NYSOFA conducted their annual evaluation of Jefferson County OFA on August 18th and 19th.

2017 COMMUNITY SERVICES OFFICE
EXPENSE/REVENUE REPORT

9/5/2017

PROGRAM	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC	TOTALS Y-T-D	TOTAL BUDGET	BALANCE AVAILABLE	% USED
EARLY INTERV.																
EXPENSES	$0	$7,515	$29,834	$37,803	$9,166	$41,636	$2,783	$53,206					$181,943	$440,000	$258,057	41.35%
REVENUES	$0	$1,106	$952	$1,750	$34,484	$17,172	$10,888	$7,255					$73,607	$244,000	$170,393	30.17%
PRESCHOOL																
EXPENSES	$0	$85,724	$410,422	$296,521	$579,294	$278,377	$300,415	$462,011					$2,412,764	$5,400,000	$2,987,236	44.68%
REVENUES	$0	$0	$0	$0	$0	$0	$0	$0					$0	$3,093,000	$3,093,000	0.00%
OPWDD																
EXPENSES	$0	$0	$0	$0	$0	$0	$0	$0					$0	$18,440	$18,440	0.00%
REVENUES	$1,560	$0	$0	$0	$1,560	$0	$1,560	$0					$4,680	$6,933	$2,253	67.50%
OASAS																
EXPENSES	$315,702	$98,518	$281,509	$336,705	$115,357	$183,106	$177,866	$106,500					$1,615,263	$2,682,766	$1,067,503	60.21%
REVENUES	$464,773	$165,893	$387,650	$0	$235,893	$0	$453,460	$122,678					$1,830,347	$2,508,414	$678,067	72.97%
OMH																
EXPENSES	$253,690	$66,699	$62,032	$95,475	$192,314	$304,728	$379,855	$276,336					$1,631,129	$2,597,743	$966,614	62.79%
REVENUES	$654,450	$0	$46,250	$457,075	$151,127	$627,959	$0	$10,937					$1,947,798	$2,642,954	$695,156	73.70%
TOTAL EXPENSES	$569,392	$258,456	$783,797	$766,504	$896,131	$807,847	$860,919	$898,053	$0	$0	$0	$0	$5,841,099	$11,138,949	$5,297,850	52.44%
TOTAL REVENUES	$1,120,783	$166,999	$434,852	$458,825	$423,064	$645,131	$465,908	$140,870	$0	$0	$0	$0	$3,856,432	$8,495,301	$4,638,869	45.39%

OPWDD= OFFICE OF PEOPLE WITH DEVELOPMENTAL DISABILITIES
OASAS= OFFICE OF ALCOHOL AND SUBSTANCE ABUSE SERVICES

OMH= OFFICE OF MENTAL HEALTH

Jefferson County Community Services

County Government Building

175 Arsenal Street Watertown, NY 13601

(315) 785-3283

Roger J. Ambrose
Director

Christina O'Neil
Board Chairman

Community Services Update – September 2017

New Community Based Programs – The Credo Community Center has received funding of over 1.1 million dollars to institute additional programming to combat the opioid abuse problems faced in Jefferson County. Community and jail based services will try to encourage opioid users to seek treatment.

School Liaison Program – Funding has been received from the NYS Office of Mental Health (OMH) to contract with the Children's Home of Jefferson County for School Liaison services. School Districts in Jefferson County will be meeting shortly with officials from the CHJC to clarify community based services and how to link up to these services when children experience a mental health related crisis during school hours. The Liaison will work with school counselors to consider other community based options available, to avoid an ER trip.

Mental Health First Aid: Alicia Ruperd, Jefferson County mental Health Coordinator, recently attended a training to become a Certified Mental Health First Aid Instructor for both children and adults. The week long training will qualify her to work with local Law Enforcement, Probation, DSS and community based organizations, to help them identify, understand, deescalate, or otherwise deal with individuals in work related or personal contacts. These techniques have been proven to save injuries for all involved and lesson the likelihood of an individual in crisis ending up hospitalized or incarcerated.

Behavioral Health Awards Breakfast: This year's Behavioral Health Breakfast will be held on September 28, at 7:30 at the Elks Club. The breakfast is designed to honor those in the community who provide or support people with Mental Health, Developmental Disabilities and/or Chemical Dependencies. Included this year among the award recipients is Chairman Scott Gray of the Jefferson county Board of Legislators, with the Public Servant Award.

Month: 8

Jefferson County Public Health Service Home Health Care Statistical Performance
For the Eight Months Ended August 31, 2017

A

REFERRALS	2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change
CHHA	2,264	1,655	1,669	164	1,297	**1,946**	277	16.57%
LTHHCP	106	72	4	0	0	**0**	-4	-100.00%
PREVENT	371	219	142	1	2	**3**	-139	-97.89%
Rabies	0	0	0	0	0	**0**	0	0.00%
Communicable Disease	1,866	2,180	2,899	297	2,631	**3,947**	1,048	36.13%
Newborn Screening	28	12	9	0	3	**5**	-5	-50.00%
PREVENT Sub-Total	2,265	2,411	3,050	298	2,636	**3,954**	904	29.64%
GRAND TOTAL	**4,635**	**4,138**	**4,723**	**462**	**3,933**	**5,900**	**1,177**	**24.91%**

VISITS	2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change
CHHA								
Skilled Nursing	16,004	12,499	12,850	1,171	9,055	**13,583**	733	5.70%
Physical Therapy	2,562	2,103	3,267	296	2,354	**3,531**	264	8.08%
Speech Therapy	0	51	83	0	60	**90**	7	8.43%
Medical Social Worker	361	304	547	73	427	**641**	94	17.09%
Occupational Therapy	743	675	713	72	422	**633**	-80	-11.22%
Nutrition	207	139	157	16	111	**167**	10	6.05%
Home Health Aide	6,711	5,155	7,691	618	4,168	**6,252**	-1,439	-18.71%
Personal Care Aide	0	0	2,465	26	869	**1,304**	-1,162	-47.12%
Sub-TOTAL	26,588	20,926	27,773	2,272	17,466	**26,199**	-1,574	-5.67%
LTHHCP								
Skilled Nursing	2,736	2,402	180	0	0	**0**	-180	-100.00%
Physical Therapy	84	72	1	0	0	**0**	-1	-100.00%
Speech Therapy	0	2	0	0	0	**0**	0	0.00%
Medical Social Worker	137	155	9	0	0	**0**	-9	-100.00%
Occupational Therapy	13	30	0	0	0	**0**	0	0.00%
Nutrition	8	13	2	0	0	**0**	-2	-100.00%
Home Health Aide	3,331	2,131	372	0	0	**0**	-372	-100.00%
Housekeeper	38	60	0	0	0	**0**	0	0.00%
Personal Care Aide	11,466	9,411	1,599	0	37	**56**	-1,544	-96.53%
Sub-TOTAL	17,813	14,276	2,163	0	37	**56**	-2,108	-97.43%
CHHA & LTHHCP SUB-TOTAL	44,401	35,202	29,936	2,272	17,503	**26,255**	-3,682	-12.30%
PREVENT								
Skilled Nursing	954	437	540	1	15	**23**	-518	-95.83%
Physical Therapy	0	0	0	0	0	**0**	0	0.00%
Speech Therapy	0	0	0	0	0	**0**	0	0.00%
Medical Social Worker	6	0	27	0	0	**0**	-27	-100.00%
Occupational Therapy	0	0	0	0	0	**0**	0	0.00%
Nutrition	1	7	0	0	0	**0**	0	0.00%
Home Health Aide	0	0	0	0	0	**0**	0	0.00%
Personal Care Aide	0	0	0	0	0	**0**	0	0.00%
Sub-TOTAL	961	444	567	1	15	**23**	-545	-96.03%
TOTAL VISITS								
Skilled Nursing	19,694	15,338	13,570	1,172	9,070	**13,605**	35	0.26%
Physical Therapy	2,646	2,175	3,268	296	2,354	**3,531**	263	8.05%
Speech Therapy	0	53	83	0	60	**90**	7	8.43%
Medical Social Worker	504	459	583	73	427	**641**	58	9.86%
Occupational Therapy	756	705	713	72	422	**633**	-80	-11.22%
Nutrition	216	159	159	16	111	**167**	8	4.72%
Home Health Aide	10,042	7,286	8,063	618	4,168	**6,252**	-1,811	-22.46%
Housekeeper	38	60	0	0	0	**0**	0	0.00%
Personal Care Aide	11,466	9,411	4,064	26	906	**1,359**	-2,705	-66.56%
GRAND TOTAL	**45,362**	**35,646**	**30,503**	**2,273**	**17,518**	**26,277**	**-4,226**	**-13.85%**

B

AVERAGE DAILY CENSUS	2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change
CHHA	222	186	216	224	218	**218**	2	0.81%
LTHHCP	84	67	6	0	0	**0**	-6	-8.96%
PREVENT	31	21	15	2	6	**6**	-9	-42.26%
Rabies	0	0	0	0	0	**0**	0	0.00%
PREVENT Sub-TOTAL	31	21	15	2	6	**6**	-9	-42.26%
GRAND TOTAL	**338**	**274**	**237**	**226**	**224**	**224**	**-13**	**-5.64%**

PARAPROFESSIONAL HOURS*	2014	2015	2016	MTD Actual	YTD Actual	2017 Annualized	Amount of Change	Percent Change
AGENCY CHHA								
Home Health Aide	3,451	2,782	3,828	309	1,983	2,975	-854	-22.30%
Personal Care Aide	0	0	602	15	199	299	-304	-50.42%
CHHA Sub-TOTAL	3,451	2,782	4,430	324	2,182	3,273	-1,157	-26.12%
AGENCY LTHHCP								
Home Health Aide	1,006	1,186	89	0	0	0	-89	-100.00%
Personal Care Aide	1,060	1,143	295	0	0	0	-295	-100.00%
LTHHCP Sub-TOTAL	2,066	2,329	384	0	0	0	-384	-100.00%
TOTAL AGENCY	5,517	5,111	4,814	324	2,182	3,273	-1,541	-32.01%
CONTRACT CHHA								
Home Health Aide								
Caregivers	2,816	2,565	7,493	403	3,410	5,115	-2,378	-31.74%
US CARE SYSTEMS	0	0	322	30	205	308	-15	-4.50%
Family Home Care	720	181	0	0	0	0	0	0.00%
Home Care Plus (Sibley)	1,847	834	0	0	0	0	0	0.00%
Sub-TOTAL	5,383	3,580	7,815	433	3,615	5,423	-2,393	-30.61%
Personal Care Aide								
Caregivers	0	0	2,774	13	798	1,197	-1,577	-56.85%
US CARE SYSTEMS	0	0	475	0	457	686	211	44.32%
Sub-TOTAL	0	0	3,249	13	1,255	1,883	-1,367	-42.06%
CONTRACT LTHHCP								
Home Health Aide								
Caregivers	3,187	1,367	284	0	0	0	-284	-100.00%
US CARE SYSTEMS	0	0	0	0	0	0	0	0.00%
Family Home Care	68	113	0	0	0	0	0	0.00%
Home Care Plus (Sibley)	139	32	0	0	0	0	0	0.00%
Sub-TOTAL	3,394	1,512	284	0	0	0	-284	-100.00%
Personal Care Aide								
Caregivers	14,741	13,869	2,630	0	0	0	-2,630	-100.00%
US CARE SYSTEMS	0	0	19	0	0	0	-19	-100.00%
Family Home Care	2,287	1,281	0	0	0	0	0	0.00%
Home Care Plus (Sibley)	4,787	3,804	0	0	0	0	0	0.00%
Sub-TOTAL	21,815	18,954	2,649	0	0	0	-2,649	-100.00%
Housekeeper								
Caregivers	0	59	0	0	0	**0**	0	0.00%
US CARE SYSTEMS	0	0	0	0	0	**0**	0	0.00%
Family Home Care	2	0	0	0	0	**0**	0	0.00%
Home Care Plus (Sibley)	61	56	0	0	0	**0**	0	0.00%
Sub-TOTAL	63	115	0	0	0	**0**	0	0.00%
LTHHCP Sub-TOTAL	25,272	20,581	2,933	0	0	**0**	-2,933	-100.00%
TOTAL CONTRACT	30,655	24,161	13,997	445	4,870	7,305	-6,692	-47.81%
TOTAL HOURS								
Home Health Aide	13,234	9,060	12,016	742	5,598	**8,397**	-3,619	-30.12%
Personal Care Aide	22,875	20,097	6,795	13	1,454	**2,181**	-4,614	-67.90%
Housekeeper	63	115	0	0	0	**0**	0	0.00%
GRAND TOTAL	**36,172**	**29,272**	**18,811**	**755**	**7,052**	**10,578**	**-8,233**	**-43.77%**

*Numbers may not total precisely due to rounding.

C D

SAJ:HOME CARE STATISTICS GRID AUG17.xlsx:9:14:17. MS EXC M:/

Jefferson County Public Health Service Fall 2017

Health Bits

Providing a tidbit of health information to Jefferson County residents.

Unwrapping the Mystery of Diabetes

11.4% of adults in Jefferson County have been diagnosed with diabetes. And many more are living with diabetes or prediabetes, but don't know it. Diabetes is one of the leading causes of death in the United States. It's also the number one cause of kidney failure, lower-limb amputation and adult-onset blindness.

The Diabetes Coalition of Jefferson County is hosting "Unwrapping the Mystery of Diabetes" on **Monday, November 13** from 5:00pm until 7:00pm at Samaritan Summit Village. A variety of local health professionals will be there to teach you about diabetes prevention & treatment and answer your questions. There will be free food, screenings and presentations by the experts.

Lead Poisoning Prevention

Lead Free KIDS for a Healthy Future

In 2016, there were 215 children with lead poisoning in Jefferson County. Lead poisoning is caused by swallowing or breathing in lead. It can cause problems with a child's growth, behavior and ability to learn. Lead can also harm babies before they're born. This is why lead screening is important.

Jefferson County Public Health Service is offering free lead poisoning screening on **Thursday, October 19**. Appointments can be scheduled online at www.jcphs.org.

JCPHS Clinics

STD Testing & Treatment
Tuesday 12:30 - 3:30pm
Schedule online at
www.jcphs.org

Immunization Clinic
Wednesday 12:30 - 3:30pm
Schedule online at
www.jcphs.org

Travel Clinic
by appointment only
Call 315-786-3720

Fight the Flu!

Flu is a contagious disease that can lead to hospitalization and even death. You have the power to protect yourself and your family this season with these Three Actions to Fight Flu.

1. **Get a flu vaccine.** Everyone 6 months of age and older should get a flu vaccine by the end of October, if possible.
2. **Take everyday actions to stop the spread of germs.** Try to avoid contact with sick people. If you become sick, stay home for at least 24 hours after your fever is gone. Cover your nose & mouth with a tissue when you cough or sneeze, and wash your hands with soap & water.
3. **Take antiviral drugs if your doctor prescribes them.** If you get the flu, prescription medicine called antiviral drugs can be used to treat flu. They can make illness milder and shorten the time you are sick.

Lewis and Jefferson Counties Cancer Services Program

Getting cancer screenings regularly can help find cancers early - when treatment is likely to work the best. Cancer Services Program provides breast, cervical & colorectal cancer screenings & diagnostic services to women & men who live in New York State who do not have health insurance, or who have health insurance with a cost share that prevents them from getting screenings. Call 315-376-5453 for more information.

Jefferson County Home Health Care

Jefferson County Home Health Care provides many in-home services, such as nursing, home health aids, physical therapy, occupational therapy, medical social work and case management. We have a 24-hour on-call nurse to provide patient support and to take referrals.

- Elder Care
- Mom & Baby Care
- Breathing Disorders
- Heart Diseases
- Surgical Care
- Diabetes
- Stroke

Call 315-786-3770 for more information.

VETERANS SERVICE AGENCY

AUGUST 2017
MONTHLY REPORT

Month	Personal Contacts	Tel/Mail Contacts	Total Contacts	Total Services	New Claims	Maintained Claims
January	57	698	755	1829	24	24
February	115	655	770	1944	28	19
March	79	680	759	1780	30	16
Sub Total	**251**	**2033**	**2284**	**5553**	**82**	**59**
April	90	571	661	1702	21	10
May	125	628	753	1913	28	18
June	93	618	711	1739	38	24
Sub Total	**308**	**1817**	**2125**	**5354**	**87**	**52**
July	76	582	658	1659	30	12
August	117	615	732	1939	38	13
September						
Sub Total						
October						
November						
December						
Sub Total						
GRAND TOTAL						

*Contact: Personal visit, phone call, or mail received or sent to/from VSA
*Service: Amount of assistance provided for each contact

Comments: Director and Service Officer attended the CVSOA of NY annual conference in Sherrill, NY. The event includes election of association officers, updates on VA issues and briefings on a number of relevant topics. Additionally, I continue to participate in the monthly Veterans Service Network meetings that bring together representatives from the various organizations that assist veterans.